

March 12, 2010

Roche Roofing Inc. LLC
995 SW 69 Ave
Miami, FL

Re: Efrain, sales person

Dear Mr. Roche:

I would like to take this opportunity to thank you and your company for a job well done. Your employee, Efrain is extremely professional, understanding, caring and polite. He is a real pleasure to do business with.

He and your other employees are exceptionally conscientious of leaving the work site cleaned up everyday after they complete their work day.

At a time when good customer service and employees that take pride in their job are rarely found, your employees exceeded my expectations in getting a job this big done in such a timely manner too. I highly recommend your company to everyone I come across in the future. I even got my neighbors at 6414 SW 136 CT to do the job with your company as well.

Efrain and the others workers are definitely an asset to your organization, please let them know, how much they are appreciated for their hard work on my behalf.

Thank you for your time in this matter and feel free to contact me if you need any other information.

Sincerely,



Jesus L. Baluja and Ana M. Baluja
6422 SW 136 CT
Miami, FL 33183
(305) 321-1369